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Due to the fact of the pandemic crisis declared in Spain related to COVID-19, Belgicast is implementing all the recommendations and protocols issued by health authorities to guarantee the safety of our employees, customers and suppliers.

Following mobility restrictions, and in order to reduce the number of trips, we inform you that while this situation remains, **our opening hours will be from 8 a.m. to 3 p.m.** Belgicast customer service team is prepared to remotely attend to daily activities. Moreover, Belgicast maintains a permanent crisis management committee in-site, coordinating our operations centres. For any questions or further information, please feel free to contact us at **+34 94 488 91 00** or send us an email to [belgicast@talys-group.com](mailto:belgicast@talys-group.com).

On the other hand, the necessary technical means have been put in place in order to maintain service levels and arrange the necessary stock, to be able to serve as usual to our current commitments and those that may arise, since both our production plants and our logistics centres are fully operational.

As we know, this situation changes day by day, which is why we will take the appropriate decisions, depending on the development of events, always from the responsibility of ensuring the well-being of our Stakeholders. We will keep you informed of any developments.

Best regards,

**Aitor Bernardo**  
MD Operations Belgicast

**Joan Galtes**  
MD Sales Talis S.E.

**WE ARE AVAILABLE AT + 34 94 488 91 00**